

AMENDED IN ASSEMBLY JUNE 19, 2014  
AMENDED IN SENATE MAY 27, 2014  
AMENDED IN SENATE MAY 7, 2014  
AMENDED IN SENATE APRIL 29, 2014  
AMENDED IN SENATE APRIL 9, 2014  
AMENDED IN SENATE MARCH 26, 2014  
AMENDED IN SENATE FEBRUARY 14, 2014

**SENATE BILL**

**No. 894**

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**Introduced by Senator Corbett  
(Coauthor: Senator Lara)**

January 13, 2014

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An act to amend Sections 1569.335 and 1569.525 of the Health and Safety Code, relating to residential care facilities for the elderly.

LEGISLATIVE COUNSEL'S DIGEST

SB 894, as amended, Corbett. Residential care facilities for the elderly: revocation of license.

Existing law, the California Residential Care Facilities for the Elderly Act, provides for the licensure and regulation of residential care facilities for the elderly. These provisions are administered by the State Department of Social Services. Violation of these provisions is a misdemeanor.

Under existing law, if the Director of Social Services determines that it is necessary to temporarily suspend a license of a residential care facility for the elderly in order to protect the residents or clients of the facility from physical or mental abuse, abandonment, or any other

substantial threat to health or safety, the department is required to make every effort to minimize trauma for the residents. Existing law authorizes and requires the department, in the event of a temporary license suspension or revocation, to comply with specified procedures relating to the transfer of residents, including requiring the department to contact and work with any local agency that may have placement or advocacy responsibility for the residents of a residential care facility for the elderly, as specified, to locate alternative placement sites and contact responsible relatives. ~~Existing law requires, upon an order to revoke a license, a licensee to provide a 60-day written notice of license revocation that may lead to closure to the resident and the resident's responsible person within 24 hours of receipt of the department's order of revocation. Existing law requires a resident who transfers from the facility during that 60-day period to be entitled to a refund of preadmission fees in accordance with specified provisions.~~

Under this bill, if the Director of Social Services determines at any time during or following a temporary suspension or revocation of a license that there is a risk to the residents or clients of the facility from physical or mental abuse, abandonment, or any other substantial threat to health or safety, the department would be required to take any necessary action to minimize trauma for the residents, including, but not limited to, arranging for the preparation of the residents' records and medications for transfer and checking in on the status of each transferred resident within 24 hours of transfer. The bill would additionally require the department to contact the Office of the State Long-Term Care Ombudsman prior to implementing a decision to temporarily suspend or revoke a license. ~~The bill would also require, upon an order to temporarily suspend a license, a licensee to provide a written notice of license suspension to the resident or resident's responsible person, as specified, and would require a resident who transfers due to the receipt of a notice of a temporary suspension or revocation of a license to be entitled to a refund of preadmission fees.~~

*Existing law requires, upon an order to revoke a license, a licensee to provide a 60-day written notice of license revocation that may lead to closure to the resident and the resident's responsible person within 24 hours of receipt of the department's order of revocation. Existing law requires a resident who transfers from the facility during that 60-day period to be entitled to a refund of preadmission fees in accordance with specified provisions. Existing law authorizes the licensee to secure the services of another licensee to manage the operations of the facility*

*for a period of at least 60 days if a proposal is submitted that includes specified items.*

*This bill would make similar provisions apply in the case of an order to temporarily suspend a license and would require the licensee to provide written notice of the temporary suspension to the resident and the resident's responsible person as soon as practically possible but not later than within 24 hours of receipt of the temporary suspension order. The bill would prohibit the licensee, upon receipt of an order to temporarily suspend or revoke a license, from accepting new residents or entering into admission agreements for new residents, except as specified.*

~~This bill would prohibit, upon receipt of an order to temporarily suspend or revoke a license, a licensee from accepting new residents or entering into admission agreements for new residents. The bill would generally make a licensee who fails to comply with the requirements of these provisions~~ *these requirements* ~~liable for civil penalties in the amount of \$500 per violation per day for each day that the licensee is in violation of these provisions until the violation has been corrected. The bill would authorize a current or former resident of a residential care facility for the elderly covered under these provisions to bring a civil action against any person that owns, operates, establishes, manages, conducts, or maintains a residential care facility for the elderly who violates the specified rights of the resident.~~

Existing law requires the department to notify affected placement agencies and the Office of the State Long-Term Care Ombudsman whenever the department substantiates that a violation has occurred which poses a serious threat to the health and safety of any resident when the violation results in the assessment of any penalty or causes an accusation to be filed for the revocation of a license.

This bill would additionally require the department to provide the Office of the State Long-Term Care Ombudsman with a precautionary notification if ~~the director is reasonably contemplating~~ *department begins to prepare to issue* a temporary suspension or revocation of any license.

By expanding the definition of a crime, this bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes.

State-mandated local program: yes.

*The people of the State of California do enact as follows:*

1 SECTION 1. Section 1569.335 of the Health and Safety Code  
2 is amended to read:

3 1569.335. (a) The department shall provide the Office of the  
4 State Long-Term Care Ombudsman, as defined in subdivision (c)  
5 of Section 9701 of the Welfare and Institutions Code, with a  
6 precautionary notification if the ~~director is reasonably~~  
7 ~~contemplating~~ department begins to prepare to issue a temporary  
8 suspension or revocation of any license, so that the office may  
9 properly prepare to provide advocacy services if and when  
10 necessary.

11 (b) The department shall notify affected public placement  
12 agencies and the Office of the State Long-Term Care Ombudsman,  
13 whenever the department substantiates that a violation has occurred  
14 which poses a serious threat to the health and safety of any resident  
15 when the violation results in the assessment of any penalty or  
16 causes an accusation to be filed for the revocation of a license.

17 (c) (1) If the violation is appealed by the facility within 10 days,  
18 the department shall only notify placement agencies of the violation  
19 when the appeal has been exhausted.

20 (2) If the appeal process has not been completed within 60 days,  
21 the placement agency shall be notified with a notation that indicates  
22 that the case is still under appeal.

23 (3) The notice to each placement agency shall be updated  
24 monthly for the following 24-month period and shall include the  
25 name and location of the facility, the amount of the fine, the nature  
26 of the violation, the corrective action taken, the status of the  
27 revocation, and the resolution of the complaint.

28 SEC. 2. Section 1569.525 of the Health and Safety Code is  
29 amended to read:

30 1569.525. (a) If the director determines that it is necessary to  
31 temporarily suspend or to revoke a license of a residential care  
32 facility for the elderly in order to protect the residents or clients  
33 of the facility from physical or mental abuse, abandonment, or any

1 other substantial threat to health or safety pursuant to Section  
2 1569.50, the department shall make every effort to minimize  
3 trauma for the residents.

4 (b) ~~(1)~~—After a decision is made to temporarily suspend or to  
5 revoke the license of a residential care facility for the elderly and  
6 prior to implementing that decision, the department shall contact  
7 both of the following:

8 ~~(A)~~

9 ~~(1)~~ The Office of the State Long-Term Care Ombudsman.

10 ~~(B)~~

11 (2) Any local agency that may have placement or advocacy  
12 responsibility for the residents of a residential care facility for the  
13 elderly. The department shall work with the local agencies, and  
14 the licensee if the director determines it to be appropriate, to locate  
15 alternative placement sites and to contact relatives responsible for  
16 the care of these residents.

17 ~~(2) If the director is reasonably contemplating a temporary~~  
18 ~~suspension or revocation of any license, the department shall notify~~  
19 ~~the Office of the State Long-Term Care Ombudsman pursuant to~~  
20 ~~Section 1569.335.~~

21 (c) The department shall use physicians and surgeons and other  
22 medical personnel deemed appropriate by the department to provide  
23 onsite evaluation of the residents and assist in any transfers.

24 (d) The department shall require the licensee to prepare and  
25 submit to the licensing agency a written plan for relocation and  
26 compliance with the terms and conditions of the approved plans,  
27 and to provide other information as necessary for the enforcement  
28 of this section.

29 (e) Upon receipt of an order to temporarily suspend or revoke  
30 a license, the licensee shall be prohibited from accepting new  
31 residents or entering into admission agreements for new residents.  
32 *This subdivision shall not apply if a temporary manager or receiver*  
33 *is appointed pursuant to Section 1569.481 or 1569.482 and the*  
34 *director determines that the temporary manager or receiver is*  
35 *capable of accepting new residents.*

36 (f) Upon an order to temporarily suspend a license, the following  
37 shall apply:

38 (1) The licensee shall provide written notice of the temporary  
39 suspension to the resident and the resident's responsible person,  
40 if applicable, as soon as practically possible, but no later than

1 within 24 hours of receipt of the department's temporary  
2 suspension order.

3 (2) The department may secure, or permit the licensee to secure,  
4 the services of a person who is not an immediate family member  
5 of the licensee or an entity that is not owned by the licensee to  
6 manage the day-to-day operations of the facility until the matter  
7 is heard pursuant to Section 1569.50, and for at least 60 days  
8 thereafter, if a proposal that includes both of the following is  
9 submitted to the department as soon as practically possible  
10 following the licensee's receipt of the department's temporary  
11 suspension order:

12 (A) A completed "Application for a Community Care Facility  
13 or Residential Care Facility for the Elderly License" form (LIC  
14 200), or similar form as determined by the department, signed and  
15 dated by both the licensee and the person or entity described in  
16 this paragraph.

17 (B) A copy of the executed agreement between the licensee and  
18 the person or entity described in this paragraph that delineates the  
19 roles and responsibilities of each party and specifies that the person  
20 or entity described in this paragraph shall have the full authority  
21 necessary to operate the facility, in compliance with all applicable  
22 laws and regulations, and without interference from the licensee.

23 (g) Upon a final order to revoke a license following any  
24 applicable hearings required under this article, except when  
25 following the temporary suspension of a license pursuant to Section  
26 1569.50 that led to the transfer of all residents, the following shall  
27 apply:

28 (1) The licensee shall provide a 60-day written notice of license  
29 revocation that may lead to closure to the resident and the resident's  
30 responsible person within 24 hours of receipt of the department's  
31 final order of revocation.

32 (2) The department shall permit the licensee to secure the  
33 services of a person who is not an immediate family member of  
34 the licensee or an entity that is not owned by the licensee to manage  
35 the day-to-day operations of the residential care facility for the  
36 elderly for a period of at least 60 days, if a proposal that includes  
37 both of the following is submitted to the department within 72  
38 hours of the licensee's receipt of the department's final order of  
39 revocation:

1 (A) A completed “Application for a Community Care Facility  
2 or Residential Care Facility for the Elderly License” form (LIC  
3 200), or similar form as determined by the department, signed and  
4 dated by both the licensee and the person or entity described in  
5 this paragraph.

6 (B) A copy of the executed agreement between the licensee and  
7 the person or entity described in this paragraph that delineates the  
8 roles and responsibilities of each party and specifies that the person  
9 or entity described in this paragraph shall have the full authority  
10 necessary to operate the facility, in compliance with all applicable  
11 laws and regulations, and without interference from the licensee.

12 (h) (1) The person or entity described in paragraph (2) of  
13 subdivision (f) or paragraph (2) of subdivision (g) shall be currently  
14 licensed and in substantial compliance to operate a residential care  
15 facility for the elderly that is of comparable size or greater and has  
16 comparable programming to the facility. For purposes of this  
17 subparagraph, the following definitions apply:

18 (A) “Comparable programming” includes, but is not limited to,  
19 dementia care, hospice care, and care for residents with exempted  
20 prohibited health care conditions.

21 (B) “Comparable size” means a facility capacity of 1 to 15  
22 residents, 16 to 49 residents, or 50 or more residents.

23 (2) The person or entity described in paragraph (2) of  
24 subdivision (f) or paragraph (2) of subdivision (g) shall not be  
25 subject to the application fee specified in Section 1569.185.

26 (3) If the department denies a proposal to secure the services  
27 of a person or entity pursuant to paragraph (2) of subdivision (f)  
28 or paragraph (2) of subdivision (g), this denial shall not be deemed  
29 a denial of a license application subject to the right to a hearing  
30 under Section 1569.22 and other procedural rights under Section  
31 1569.51.

32 (i) (1) Notwithstanding Section 1569.651 or any other law, for  
33 paid preadmission fees, a resident who transfers from the facility  
34 due to the notice of a temporary suspension or revocation of a  
35 license pursuant to this section is entitled to a refund in accordance  
36 with all of the following:

37 (A) A 100-percent refund if preadmission fees were paid within  
38 six months of either notice required by this section.

1 (B) A 75-percent refund if preadmission fees were paid more  
2 than 6 months, but not more than 12 months, before either notice  
3 required by this section.

4 (C) A 50-percent refund if preadmission fees were paid more  
5 than 12 months, but not more than 18 months, before either notice  
6 required by this section.

7 (D) A 25-percent refund if preadmission fees were paid more  
8 than 18 months, but not more than 25 months, before either notice  
9 required by this section.

10 (2) A preadmission fee refund is not required if preadmission  
11 fees were paid 25 months or more before either notice required by  
12 this section.

13 (3) The preadmission fee refund required by this paragraph shall  
14 be paid within 15 days of issuing either notice required by this  
15 section. In lieu of the refund, the resident may request that the  
16 licensee provide a credit toward the resident's monthly fee  
17 obligation in an amount equal to the preadmission fee refund due.

18 (4) If a resident transfers from the facility due to the revocation  
19 of a license, and the resident gives notice at least five days before  
20 leaving the facility, or if the transfer is due to a temporary  
21 suspension of the license order, the licensee shall refund to the  
22 resident or his or her legal representative a proportional per diem  
23 amount of any prepaid monthly fees at the time the resident leaves  
24 the facility and the unit is vacated. Otherwise the licensee shall  
25 pay the refund within seven days from the date that the resident  
26 leaves the facility and the unit is vacated.

27 (j) Within 24 hours after each resident who is transferring  
28 pursuant to these provisions has left the facility, the licensee that  
29 had his or her license temporarily suspended or revoked shall,  
30 based on information provided by the resident or the resident's  
31 responsible person, submit a final list of names and new locations  
32 of all residents to the department and the local ombudsman  
33 program.

34 (k) If at any point during or following a temporary suspension  
35 or revocation of a license the director determines that there is a  
36 risk to the residents of a facility from physical or mental abuse,  
37 abandonment, or any other substantial threat to health or safety,  
38 the department shall take any necessary action to minimize trauma  
39 for the residents, including, but not limited to, all of the following:



1 (1) Contact any local agency that may have placement or  
2 advocacy responsibility for the residents, and work with those  
3 agencies to locate alternative placement sites.

4 (2) Contact the residents' relatives, legal representatives,  
5 authorized agents in a health care directive, or responsible parties.

6 (3) Assist in the transfer of residents, and, if necessary, arrange  
7 or coordinate transportation.

8 (4) Provide onsite evaluation of the residents and use any  
9 medical personnel deemed appropriate by the department to provide  
10 onsite evaluation of the residents and assist in any transfers.

11 (5) Arrange for or coordinate care and supervision.

12 (6) Arrange for the distribution of medications.

13 (7) Arrange for the preparation and service of meals and snacks.

14 (8) Arrange for the preparation of the residents' records and  
15 medications for transfer of each resident.

16 (9) Assist in any way necessary to facilitate a safe transfer of  
17 all residents.

18 (10) Check on the status of each transferred resident within 24  
19 hours of transfer.

20 (l) The participation of the department and local agencies in the  
21 relocation of residents from a residential care facility for the elderly  
22 shall not relieve the licensee of any responsibility under this  
23 section. A licensee that fails to comply with the requirements of  
24 this section shall be required to reimburse the department and local  
25 agencies for the cost of providing these services. If the licensee  
26 fails to provide the services required in this section, the department  
27 shall request that the Attorney General's office, the city attorney's  
28 office, or the local district attorney's office seek injunctive relief  
29 and damages.

30 (m) Notwithstanding Section 1569.49, a licensee who fails to  
31 comply with the requirements of this section shall be liable for  
32 civil penalties in the amount of five hundred dollars (\$500) per  
33 violation per day for each day that the licensee is in violation of  
34 this section, until the violation has been corrected. The civil  
35 penalties shall be issued immediately following the written notice  
36 of violation.

37 (n) A current or former resident of a residential care facility for  
38 the elderly covered under this section may bring a civil action  
39 against any person that owns, operates, establishes, manages,  
40 conducts, or maintains a residential care facility for the elderly

1 that violates the rights of the resident, as set forth in this section.  
2 Any person that owns, operates, establishes, manages, conducts,  
3 or maintains a residential care facility for the elderly that violates  
4 this section shall be responsible for the acts of the facility  
5 employees in violating this section and shall be liable for costs  
6 and attorney's fees. The residential care facility for the elderly  
7 may also be enjoined from permitting the violation to continue.  
8 The remedies specified in this section shall be in addition to any  
9 other remedy provided by law. For purposes of this subdivision,  
10 "person" includes, but is not limited to, a natural person, firm,  
11 partnership, or corporation, but shall not be construed to include  
12 the department or its employees.

13 (o) This section shall not preclude the department from  
14 amending the effective date in the order of the suspension or  
15 revocation of a license and closing the facility, or from pursuing  
16 any other available remedies if necessary to protect the health and  
17 safety of the residents in care.

18 SEC. 3. No reimbursement is required by this act pursuant to  
19 Section 6 of Article XIII B of the California Constitution because  
20 the only costs that may be incurred by a local agency or school  
21 district will be incurred because this act creates a new crime or  
22 infraction, eliminates a crime or infraction, or changes the penalty  
23 for a crime or infraction, within the meaning of Section 17556 of  
24 the Government Code, or changes the definition of a crime within  
25 the meaning of Section 6 of Article XIII B of the California  
26 Constitution.